

"DUNE" QUOTES

The difference between a good administrator and a bad one is about five heartbeats. Good administrators make immediate choices ... [that] usually can be made to work. A bad administrator, on the other hand, hesitates, diddles around, asks for committees, for research and reports. Eventually, he acts in ways which create serious problems...A bad administrator is more concerned with reports than with decisions. He wants the hard record which he can display as an excuse for his errors... [Good administrators] depend on verbal orders. They never lie about what they've done if their verbal orders cause problems, and they surround themselves with people able to act wisely on the basis of verbal orders. Often, the most important piece of information is that something has gone wrong. Bad administrators hide their mistakes until it's too late to make corrections ... One of the hardest things to find is people who actually make decisions.

(From GOD EMPEROR OF DUNE, by Frank Herbert)

